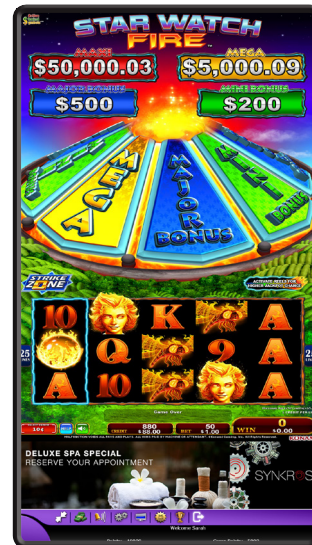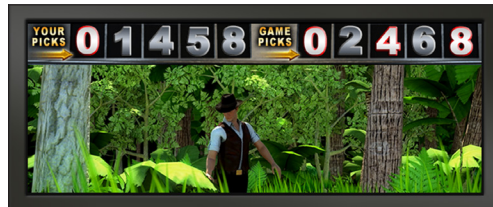# True-Time Player Communications™

Connect personally with your most valuable patrons to capture their attention and loyalty.

True-Time Player Communications™

DESCRIPTION

SYNKROS®' True-Time Player Communications is comprised of True-Time Display™ and True-Time Windowing™. Both communication channels were designed to optimize these opportunities to communicate with guests who are enjoying your property. So whether your patrons view your in-house advertising channel, elect to watch your exciting live drawings in real-time, or catch their favorite sporting event, SYNKROS keeps your patrons entertained, informed and in their seats playing longer.

FEATURES

- Display floor-wide bonusing events like SuperSeries
- Allow guests to order drinks or request other service functions
- Congratulate players on their birthday or anniversary
- Broadcast real-time sporting events or other special televised events such as a live drawing taking place
- Display total points and comp points and provide players with the ability to hide them with the touch of a finger
- Perform fund transfers such as electronic point redemption or cashable or non-cashable free play

- Communicate to patrons in their preferred language
- Display floor-wide, individual, or group messages to customers
- Deliver bonuses such as points, multipliers, comps, drawing tickets, and tournaments to patrons
- Check card tier level and qualification progress
- Update PIN and set preferences
- Check available comps and current drawing tickets
- RGB functionality with changing light colors to signal the status of player login

True-Time Display

DESCRIPTION

True-Time Display is a traditional 6" x 2" touch LCD screen that is typically installed above or below the main game screen. System-delivered messaging, rewards, and real-time account information provide targeted engagement opportunities for all player tiers and types.

True-Time Windowing™

DESCRIPTION

True-Time Windowing™ enables you to extend your player communication directly onto the display of a video slot machine, without interruption of game play. By blending game content and system content onto the same display, important information such as player account info, incentives, messages, and system delivered bonus games are all displayed right where the player's attention is focused…the game screen. In addition, True-Time Windowing features advanced compatibility for HD and portrait screen machines, to reach more games and players with targeted rewards and communication.
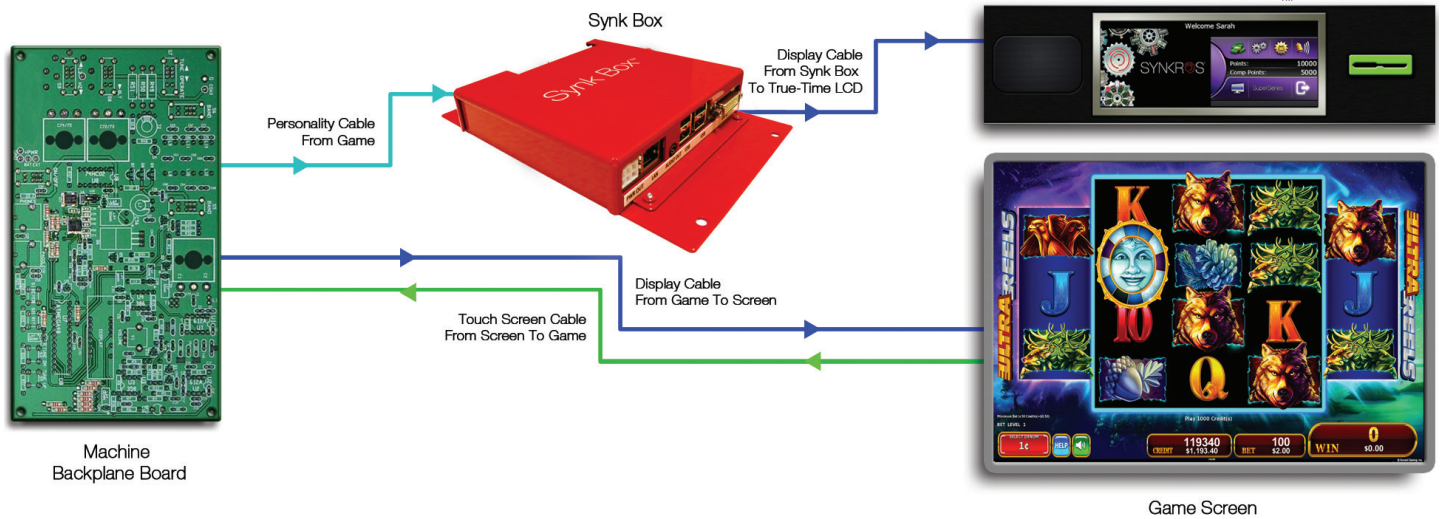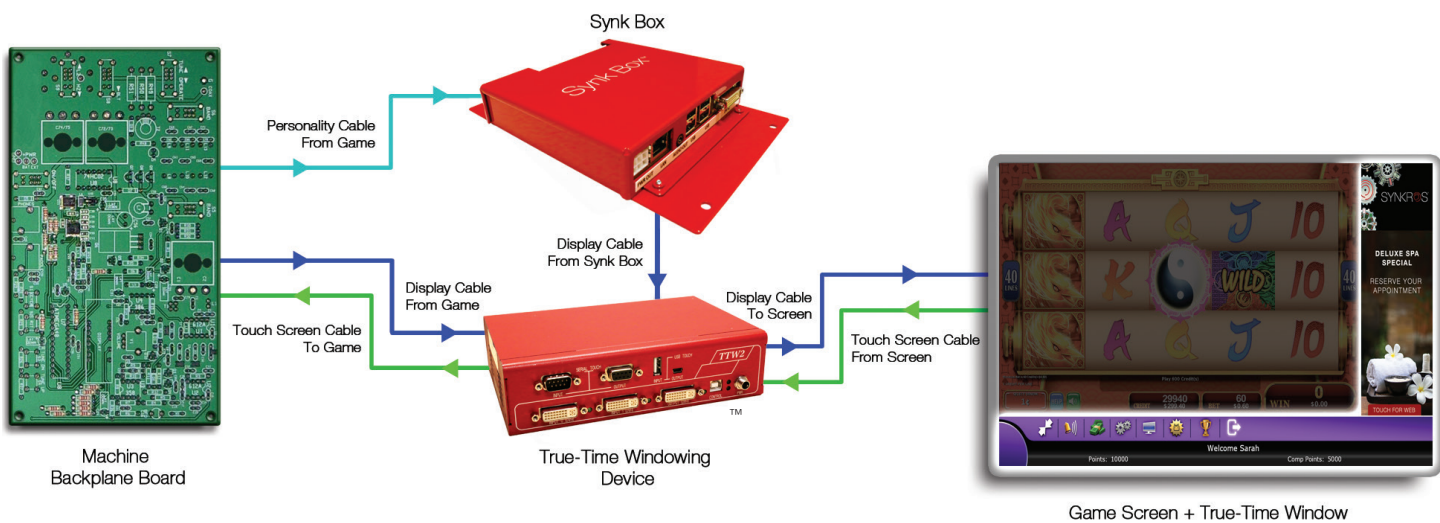
TECHNICAL SPECIFICATIONS

The video feed from the game's main backplane board is diverted from the game monitor into the True-Time Windowing™ device, likewise, System content is also routed into the TTW device. All touch points for both the game and the system content are remapped into their respective display areas and the combined video content and remapped touch points are then pushed into the game monitor. The result is a seamless blending of game and system content that offers the player an all-in-one player interface.

SYNKROS 3.22 and higher is required for True-Time Windowing. Certain game platform restrictions apply.

True-Time Display Configuration

Synk Box

True-Time Display ™

Display Cable
From Synk Box
To True-Time LCD

Personality Cable
From Game

Display Cable
From Game To Screen

Touch Screen Cable
From Screen To Game

Machine
Backplane Board

Game Screen

True-Time Windowing Configuration

Synk Box

Personality Cable
From Game

Display Cable
From Synk Box

Display Cable
From Game

Touch Screen Cable
To Game

Display Cable
To Screen

Touch Screen Cable
From Screen

Machine
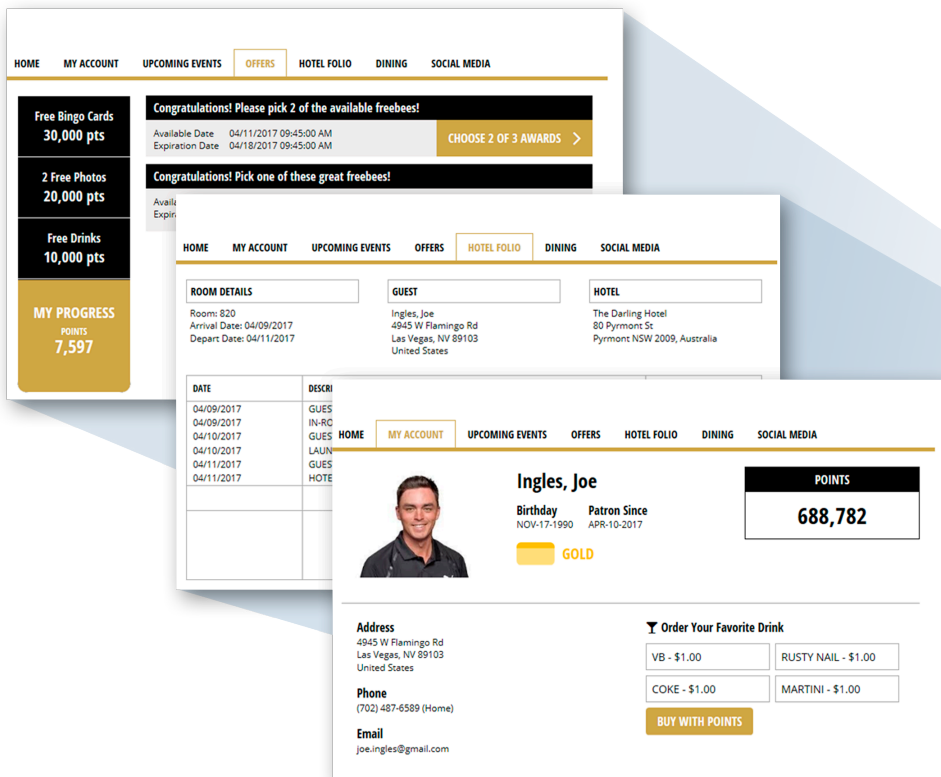Backplane Board

True-Time Windowing
Device

Game Screen + True-Time Window

DESCRIPTION

True-Time allows casino operators to display web content directly to the EGM game screen through any Synk Box™ with True-Time Windowing™ installed. Patrons can access casino websites, make hotel or restaurant reservations, or even check into their flight. Any* Internet or Intranet site can be sent to the EGM screen to enhance your patrons' experience in the casino.

True-Time Web Services gives operators the framework to create a casino portal specific to Web Services to take full advantage of the offered functionality. Create your site to include casino services and interface into other systems, as well as SYNKROS. If a patron has their player's card inserted, the card ID, patron name, and EGM asset number can be passed to your website to personalize the experience, or to automatically apply their name and account to a reservation, or to call up their vehicle from valet.
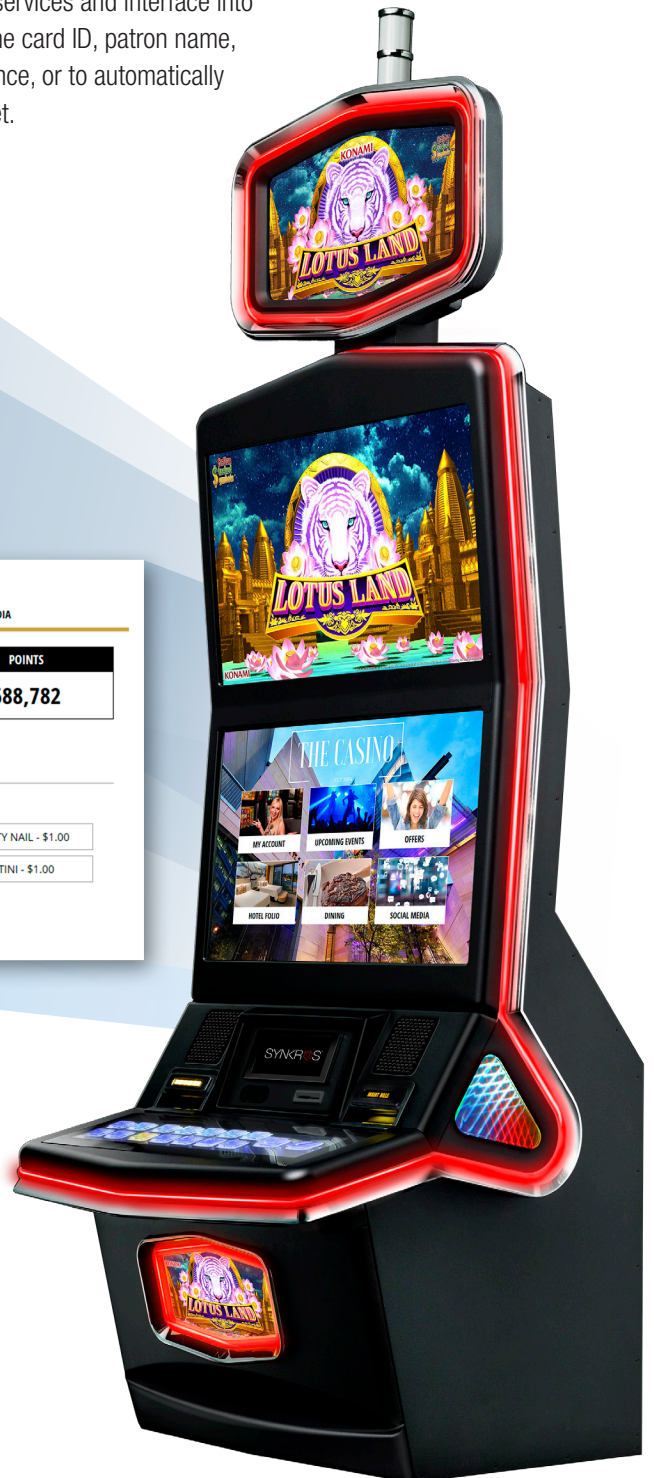
R&D PROFESSIONAL SERVICES

Konami's award-winning SYNKROS team offers R&D Professional Services that deliver custom development and design work to put your specific property needs first and foremost. Let Konami's Professional Services team build out the unique branded look, flow, and function of your True-Time Web Services for maximum player convenience and brand consistency.

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*Certain Browser restrictions apply. Flash™ and Silverlight™ elements not supported.