

# SYNKROS® Professional Services

**Service that's shaped, tailored, & delivered directly to your business.**

Get an even greater performance edge across your casino system environment with custom manpower from SYNKROS® Professional Services. Amp the adoption, analysis, reporting, branding, and efficiency even further, with personalized service from the people who help build the industry's best-in-class casino system.

## PROFESSIONAL DESIGN SERVICES

Bring your casino brand across all player interfaces—and even into system-delivered bonus events—with SYNKROS Professional Design Services. Brand logos, colors, card tiers, and more can cover key touchpoints including game displays, player web portals, tournaments, floor-wide progressive events, drawing events, and more. Konami's professional services team can design and implement, in full alignment with your organization's official brand.

**AVAILABLE DESIGN SERVICES:**

- ▶ True-Time Graphics and Sounds
- ▶ BonuStream™ Video Animations
- ▶ SuperSeries™ Video Animations
- ▶ True-Time Tournament™ Graphics
- ▶ Drawing Tickets Video Animations
- ▶ Custom Sign Image
- ▶ Player Web Portal Graphics & Video Animations



Custom-branded True-Time Tournaments

## PROFESSIONAL DEVELOPMENT SERVICES

Get the right technology for your business, delivered the way you need. From custom application installations to special report writing, SYNKROS professionals can make it a reality, so casino teams see optimized efficiency and success.

### AVAILABLE DEVELOPMENT SERVICES:

- ▶ Application Installation
- ▶ Network Engineering
- ▶ Project Management
- ▶ Oracle Analytics Report Writing
- ▶ Micro Report Customization
- ▶ Player Web Portal
- ▶ Backup Test Restore
- ▶ Virtual Floor & Visualization Setup

## PROFESSIONAL TRAINING SERVICES

Ensure all stakeholders are comfortable and confident with SYNKROS, the moment they begin working in production environments. Konami's professional services team can work with you to develop a custom training plan, according to your business needs. From the agenda to the curriculum, we can tailor our training to serve different functional areas, roles, and responsibilities, according to the tools/modules you require.

### AVAILABLE TRAINING SERVICES:

- ▶ Application Training
- ▶ Marketing, Offers, and Bonusing Training
- ▶ SYNK31™ Training
- ▶ Cage/Credit Training
- ▶ Table Games Training
- ▶ Oracle® Analytics Patron Analysis Training
- ▶ Oracle Analytics Slot Analysis Training
- ▶ Oracle Analytics Table Games Analysis Training
- ▶ Oracle Analytics Advanced Report Writing Training
- ▶ Oracle Analytics Visualizations Training
- ▶ SuperSeries Training
- ▶ True-Time Tournaments Training
- ▶ Audit - On The Job Training
- ▶ Konetic™ Employee App Training

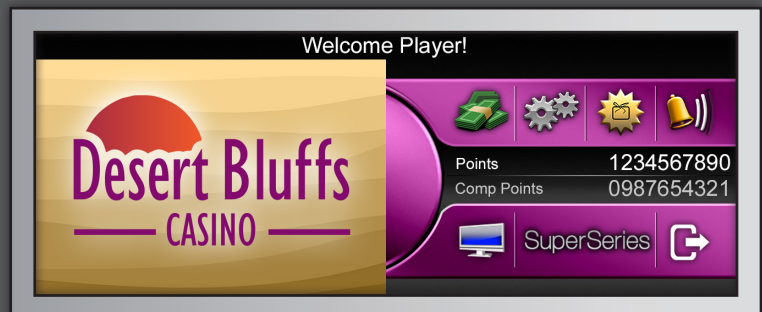
### EXAMPLES AS SEEN ON THE TRUE-TIME DISPLAY™ LCD



*Custom-branded BonuStream*



*Custom-branded SuperSeries*



*Custom-branded True-Time Display*

**Contact your Konami SYNKROS Account Executive today for further information.**

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